



INDIANA One person per form. Duplicate as needed. Fax completed form to (614) 552-0115. Early registration is appreciated!

1. Identify Yourself

Name _____ Informal _____ Designations _____
Agency/Company _____
Agency/Company Address _____
City _____ State _____ Zip _____
Phone _____ Fax _____ E-mail _____
Indiana Agent License Number _____

2. Choose Your Sessions

Thursday, May 13

- 9 a.m. - Noon
 - CE: Social Media Savvy: Innovative Customer Service Strategies*
- Noon - 2 p.m.
 - Exhibit Hall with buffet lunch¹
- 2 - 5 p.m.
 - CE: Solving the Mystery of CGL Exclusions*
 - CE: Effective Agency Training: The Competitive Advantage* **SOLD OUT!**

Friday, May 14

- 7:30 - 8:30 a.m.
 - Indiana Farmers Fellowship Breakfast
- 8:45 - 11:45 a.m.
 - CE: Personal Lines Update: Unique and Current Coverage Issues*
 - CE: Managing Super Producers: Performance, Productivity, Profitability*
- Noon - 1:30 p.m.
 - Annual Business Meeting Luncheon and Awards Ceremony¹
- 1:30 - 3:30 p.m.
 - CE: Cyber Liability - Internet Exposures and Solutions**

NOTE: Level of all classes have been designated intermediate and there is no exam required for CE credit.

3. Payment Info

Member Full Registration \$130
 Non-Member Full Registration \$180

A La Carte Events (applicable only if you are not registering for the full registration)

Exhibit Hall Only \$15
 Annual Business Meeting Luncheon and Awards Ceremony Only \$25

4. Method of Payment

Payment enclosed \$ _____ Check VISA MasterCard Discover American Express

Credit Card Number _____

Exp. Date _____ Security Code* _____

Name on Card _____ Signature _____

*3 digits on back of VISA/MC/Discover or 4 digits above account number on AmEx.

Cancellation Policy: Registrations canceled before April 22 are fully refundable. Registrations canceled between April 22 and April 29 will be refunded, less a 10 percent processing fee. No refunds will be granted for cancellations after April 29, 2010.

To register by phone or for additional questions, call PIA at (800) 555-9742.